

C A No. Applied For  
Complaint No. 202/2025

In the matter of:

Vishnu Rana

.....Complainant

VERSUS

BSES Yamuna Power Limited

.....Respondent

Quorum:

1. Mr. P.K. Agrawal, Member (Legal)
2. Mr. S.R. Khan, Member (Technical)

Appearance:

1. Mr. Neeraj Sharma, A.R for the complainant
2. Mr. R.S. Bisht, Ms. Monika Sharma & Mr. Akshat Aggarwal, On behalf of BYPL

ORDER

Date of Hearing: 02<sup>nd</sup> July, 2026  
Date of Order: 06<sup>th</sup> July, 2026

Order Pronounced By:-Mr. S. R. Khan, Member (Technical)

1. The brief facts of the grievance are that the complainant has applied for new electricity connection vide request no. 8007598779 at premises no. F-5, Ground Floor, Shop PH-3, Shiv Vihar, Karawal Nagar, 33 Ft Main Road, Delhi-110094, but application of the complainant for new electricity connection was rejected by OP on grounds of "Non-Availability of ESS Space, Outstanding energy dues against CA No. 101454277".

1 of 5

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Complaint No. 202/2025

2. The respondent in its reply against the complaint of the complainant submitted that the complainant is seeking new electricity connection at premises bearing no. F-5, Ground Floor, Shop PH-3, Shiv Vihar, Karawal Nagar, 33 Ft Main Road, Delhi-110094 vide application no. 8007598779. It is further submitted that the applied premises was inspected by the officials of Respondent on 23.04.2025 and 16.05.2025 and it was noticed that the applied premises is the part of a larger plot which is more than 1500 sq. yds. in area and owner of the entire plot has divided the piece of land into two parts consisting of 1000 sq. yds and 500 sq. yds. In order to wriggle out the application of Regulation for providing ESS space. Whereas both the plots are single unified/premises.

It is further stated that the name of applied premises owner and address are mismatched with the aforementioned documents of property bearing No. F-7/1. Also there are outstanding dues of electricity bill of Enf. CA No.401671567 against meter No.70285155 in respect of final assessment of tariff assessment bill of Rs. 1,68,334.52/-, besides LPSC of Rs.9,113/- raised in the name of user Neeraj against Case ID No.YM181224NE026 are lying pending against the applied premises. It is further submitted that complainant has applied multiple times previously also but the supporting documents always contains different description of the applied premises. The complainant has not filed any title document in respect of his request No.8007598779 to establish his locus viz-a-viz the applied premises.

3. The complainant in its rejoinder denied the allegations stated by the respondent in its reply. It is stated that the area of applied plot is not more than 500 sq. yds. It is further stated that on the basis of same GPA, Arshad Ansari S/o Naimoddin Ansari CA No. 152138062 dated 08.04.2017; a meter has been sanctioned of 21 kw. After the tenant vacated the property, meter has been removed and the security amount of Rs. 13800/- is deposited to BSES.



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Complaint No. 202/2025

That the meter applied vide Request No.8007469559 was for Vishnu Rana on the same premises as applied vide request no. 8007598779, but because the BSES officials conducted wrong site visit that's why the complainant again applied vide Request No. 8007598779. That the dues of CA NO.101350260 Enf.401671567 does not belong to the complainant. That the transformer distance from complainant's property is 70 meters and pole's distance is approx. 2 meters.

4. Arguments of both the parties are heard.
5. During the course of arguments against the objection of OP the complainant filed property documents, pertaining to his portion where he has applied for new electricity connection. Regarding the pending enforcement dues, NO DUES CERTIFICATE for the said dues was filed before the forum, thus the said dues and no more pending.
6. From the narration of facts and material placed before us we find that the complainant has approached this Forum seeking directions to the respondent for grant of a new electricity connection at premises bearing No. F-5, Ground Floor, Shop PH-3, Shiv Vihar, Karawal Nagar, 33 Ft. Main Road, Delhi-110094, pursuant to Request No. 8007598779.

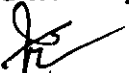
The respondent has opposed the complaint primarily on the grounds of non-availability of ESS space, alleged outstanding electricity dues pertaining to another CA, and the contention that the applied premises forms part of a larger plot. It has also been contended that the complainant failed to establish his title over the applied premises.





3 of 5

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CGRF (BYPL)

Complaint No. 202/2025

The complainant, on the other hand, has categorically denied the aforesaid allegations and has submitted that the area of the applied premises is only about 500 sq. yds. It has further been stated that an electricity connection had earlier been sanctioned on the same premises on the basis of the same title documents and that the previous connection stood removed after the tenant vacated the premises. During the course of hearing, the complainant also produced property documents pertaining to the portion for which the new electricity connection has been sought.

This Forum has carefully considered the pleadings of the parties, the documents placed on record, and the submissions advanced during the course of hearing.

Similarly, the objection regarding the alleged larger extent of the property has not been substantiated by any conclusive evidence. The complainant has placed on record documents relating to the specific portion for which the connection has been applied, and no material has been produced to demonstrate that the said documents are false or insufficient in law.

As regards the objection relating to non-availability of ESS space, the respondent has not placed any technical report, sanctioned layout, or other documentary evidence demonstrating that grant of the requested connection is technically infeasible or prohibited under the applicable regulations. In the absence of such evidence, the objection cannot be sustained.

Electricity is an essential service, and an applicant fulfilling the prescribed requirements is ordinarily entitled to a new electricity connection. Denial of such connection must be supported by clear statutory or technical grounds, which are absent in the present case.

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4 of 5

Complaint No. 202/2025

ORDER

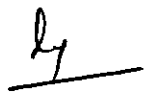
The complaint is allowed. The respondent is directed to process Request No. 8007598779 and release a new electricity connection in favour of the complainant at premises bearing F-5, Ground Floor, Shop PH-3, Shiv Vihar, Karawal Nagar, 33 Ft. Main Road, Delhi-110094, subject to the complainant completing all requisite commercial formalities, submission of documents as prescribed under the applicable regulations, payment of the applicable charges, and compliance with all technical requirements.

OP is further directed to file compliance report within 21 days of the action taken on this order.

If the Order is not appealed against within the stipulated time, the same shall be deemed to have attained finally.

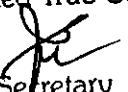
Any contravention of these Orders is punishable under Section 142 of the Electricity Act 2003.

  
(S.R. KHAN) 06/11/26  
MEMBER (TECH.)

  
(P.K. AGRAWAL)  
MEMBER (LEGAL)

5 of 5

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